## 1 November 2018

To whom it may concern:

Having my degree in IT engineering and many years of successful working experience in developing solutions to solve problems for my clients, it has been always my dream to start up my own innovative business in Canada and help solve people's problems with latest technology and methodology.

After searching for the right visa option and the best qualified immigration consulting firm in Hong Kong, I finally decided to engage John Hu of John Hu Migration Consulting to process my permanent residence start-up visa to work and live in Canada with my wife and children. Besides an experienced immigration consultant, John has many years of successful experience as a business consultant helping his clients develop and implement innovative businesses based upon their profiles, skill sets and experience.

John then introduced me with his Canada incubator partner whom I have been working with to design, develop and implement our joint partnership innovative business solution targeted for the aged society to improve the home safety, quality of life and health care services for the elderly using home sensory detection system, artificial intelligence, big data and other latest advanced technologies integration.

I have enjoyed working with John Hu and his professional team as well as his Canadian incubator partner based in Vancouver who have guided me step by step to complete all the tedious application process. I got the permanent residence visa granted for me and all my family members to work, live and study in Vancouver without any further document request and interview by the visa officer in October 2018.

I have no hesitation to recommend John Hu Migration Consulting to anyone who has decided to immigrate to Canada under the start-up visa or other Canadian immigration programs.

Kind regards,

Mr. Ma

## John Hu Migration Consulting Customer Satisfaction Survey

Customer Name: MA Kenneth

Date: 01 Nov 2018

- 1. How professional is John Hu Migration Consulting?
  - o Extremely professional
  - Very professional
  - o Moderately professional
  - o Slightly professional
  - Not at all professional
- 2. How well did our consultants answer your question or solve your problem?
  - o Extremely well
  - Quite well
  - o Moderately well
  - o Slightly well
  - o Not at all well
- 3. How responsive have our consultants been to your questions or concerns?
  - o Extremely responsive
  - Quite responsive
  - o Moderately responsive
  - o Slightly responsive
  - Not at all responsive
- 4. Overall are you satisfied with our professional service?
  - o Extremely satisfied
  - Moderately satisfied
  - Neither satisfied nor dissatisfied
  - Slightly dissatisfied
  - Extremely dissatisfied
- 5. How likely are you to recommend John Hu Migration Consulting to others?
  - Extremely likely
  - Very likely
  - o Moderately likely
  - Slightly likely
  - Not at all likely