## To Whom It May Concern:

My family and I have decided to migrate to Australia via Skilled Nominated visa (Subclass 489) programme. We would like to enjoy a better quality of life in Australia.

After a throughout research, I engaged John Hu Migration Consulting, John has advised us step by step in collating all information and supporting documents for my Australian Subclass 489 application.

With john Hu and his professional team's clear guidance, we go through the process step by step from documents collation to visa application lodgment I appreciate the invaluable information and useful advices that John Hu and his team provided to me during the visa application process.

An invitation to apply visa in February 2018 has been received and I then got my and my family's visas granted in October 2018. I thank you John Hu and his professional migration team for their good work and guidance in processing my migration visa. We have enjoyed our customer experience throughout the whole process.

I have no hesitation to recommend John Hu Migration Consulting to other visa applicants who decide to engage a representative's' assistance in processing their migration visas to Australia.

Mr Man

20 Oct 2018

## John Hu Migration Consulting Customer Satisfaction Survey

Customer Name: Caster Man  Date: 26/10/2018			
Date :		24/10/2018	
Dute.			
1. How professional is John Hu Migration Consulting?			
	$\checkmark$	Extremely professional	
	0	Very professional	
	0	Moderately professional	
	0	Slightly professional	
	0	Not at all professional	
2.	2. How well did our consultants answer your question or solve your problem		
	Ø	Extremely well	
	0	Quite well	
	0	Moderately well	
	0	Slightly well	
	0	Not at all well	
3.	How r	esponsive have our consultants been to your questions or concerns?	
	0	Extremely responsive	
	<b>4</b>	Quite responsive	
	0	Moderately responsive	
	0	Slightly responsive	
	0	Not at all responsive	
4.	Overa	Il are you satisfied with our professional service?	
	0	Extremely satisfied	
	8	Moderately satisfied	
	0	Neither satisfied nor dissatisfied	
	0	Slightly dissatisfied	
	0	Extremely dissatisfied	
5.	How I	ikely are you to recommend John Hu Migration Consulting to others?	
	d		
	0	Very likely	
	0	Moderately likely	
	0	Slightly likely	
	0	** · · · · · · · · · · · · · · · · · ·	
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