Date: 13 November 2018

To whom it may concern,

Our family have decided to immigrate to Australia under subclass 188 business investor visa. After searching for a qualified and experienced Australia registered immigration consultant, I finally engaged John Hu of John Hu Migration Consulting (MARN 0746141) to process my visa as John has many years of successful experience in processing subclass 188 investor, entrepreneur and significant investor visa to Australia.

With his professional migration knowledge and successful experience, John Hu and his professional team have guided me step by step in completing my state nomination and visa application, helping me to collate all supporting documents and information as well as completing all tedious application forms and finally making my designated investment in Australia for my visa application.

Our 188 business investor visas have been granted in November 2018. I have enjoyed our customer experience with John Hu Migration Consulting. I am most thankful to John Hu and his professional staff in completing my Australia 188 investor visa application.

I have no hesitation in recommending John Hu Migration Consulting to other visa applicant who has decided to immigrate to Australia under subclass 188 business investor category.

Kind regards,

Mr. Weng

## John Hu Migration Consulting Customer Satisfaction Survey

Customer N	lame: W	eng C	chia L	ing
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Date: 13 Nov 2018

- 1. How professional is John Hu Migration Consulting?
  - Extremely professional

  - o Moderately professional
  - o Slightly professional
  - o Not at all professional
- 2. How well did our consultants answer your question or solve your problem?
  - ø Extremely well
  - o Quite well
  - o Moderately well
  - o Slightly well
  - o Not at all well
- 3. How responsive have our consultants been to your questions or concerns?
  - o Extremely responsive
  - Quite responsive
  - o Moderately responsive
  - Slightly responsive
  - o Not at all responsive
- 4. Overall are you satisfied with our professional service?
  - ✓ Extremely satisfied
  - o Moderately satisfied
  - Neither satisfied nor dissatisfied
  - Slightly dissatisfied
  - o Extremely dissatisfied
- 5. How likely are you to recommend John Hu Migration Consulting to others?
  - Extremely likely
  - o Very likely
  - o Moderately likely
  - o Slightly likely
  - Not at all likely